## POLICY OF ORKLI GROUP



Orkli is a global, internationally competitive company dedicated to the design, production and marketing of innovative solutions that meet the requirements of its customers in terms of safety, regulation and control in the Home-Comfort sector.

Orkli is very aware of the importance of quality and innovation, as well as the health, safety and well-being of its people, respect for the environment, efficient energy management and the sustainable development of its business. This is why these areas are integrated into its management system.

Orkli defines the challenges, objectives and indicators of the strategic period in parallel with the mission, vision and values during a process of strategic reflection.

Orkli defines its management policy while taking due account of the above-mentioned points and is committed to the following:

- To set up the management of the company's activities, quality, innovation and the health, safety and well-being of people in and out of the workplace, as well as the environment, energy and social responsibility as strategic elements in the company's operations, thereby ensuring its sustainable development.
- To comply with the applicable legal, regulatory and other requirements that the organisation subscribes to, including the requirements of the standards, models and regulations: ISO 9001, ISO 14001, ISO 45001, ISO 50001 and organizational health, among others.
- To keep communications channels open and understand the needs, expectations and sensitivies of the stakeholders.
- To improve customer satisfaction.
- To eliminate the dangers, reduce the risks and provide safe and healthy working conditions to ensure the prevention of damages to and the deterioration of the health of the labour force.
- To protect and promote the health, safety and well-being of the people in the Orkli Group in and out of the workplace, with the commitment to consulting and including people and their representatives, and of the stakeholders. To promote healthy living, guaranteeing the sustainability of their work environment and the positive participation in the community.
- To protect the environment and prevent pollution in order to reduce harmful environmental impacts. To support the acquisition of energy efficient products and services and the development of energy efficient designs, products and processes.
- To ensure the availability of the information and resources needed to achieve the objectives.
- To develop training and awareness programmes and to create a work environment that facilitates the participation of the Orkli labour force towards meeting the challenges and objectives, in the decision-making of the management system and in the compliance with the code of conduct.
- To direct efforts towards the continuous improvement of the management system and of the processes that it encompasses, taking into account each and every one of the areas to improve its performance.